Cloud Service Providers – Operational Support (4)

**Provisioning/Config**
- Rapid Provisioning
- Resource Change
- Monitoring & Reporting
- Metering
- SLA Management

**Portability/Interoperability**
- Data Portability
- Copy Data To-From
- Bulk Data Transfer
- Service Interoperability
- Unified Management Interface
- System Portability
- VM Images Migration
- Application/Svc Migration

**Security**
- Authentication and Authorization
- Availability
- Confidentiality
- Identity Management
- Integrity
- Security Monitoring & Incident Response
- Security Policy Mgmt

**Privacy**
- TBD