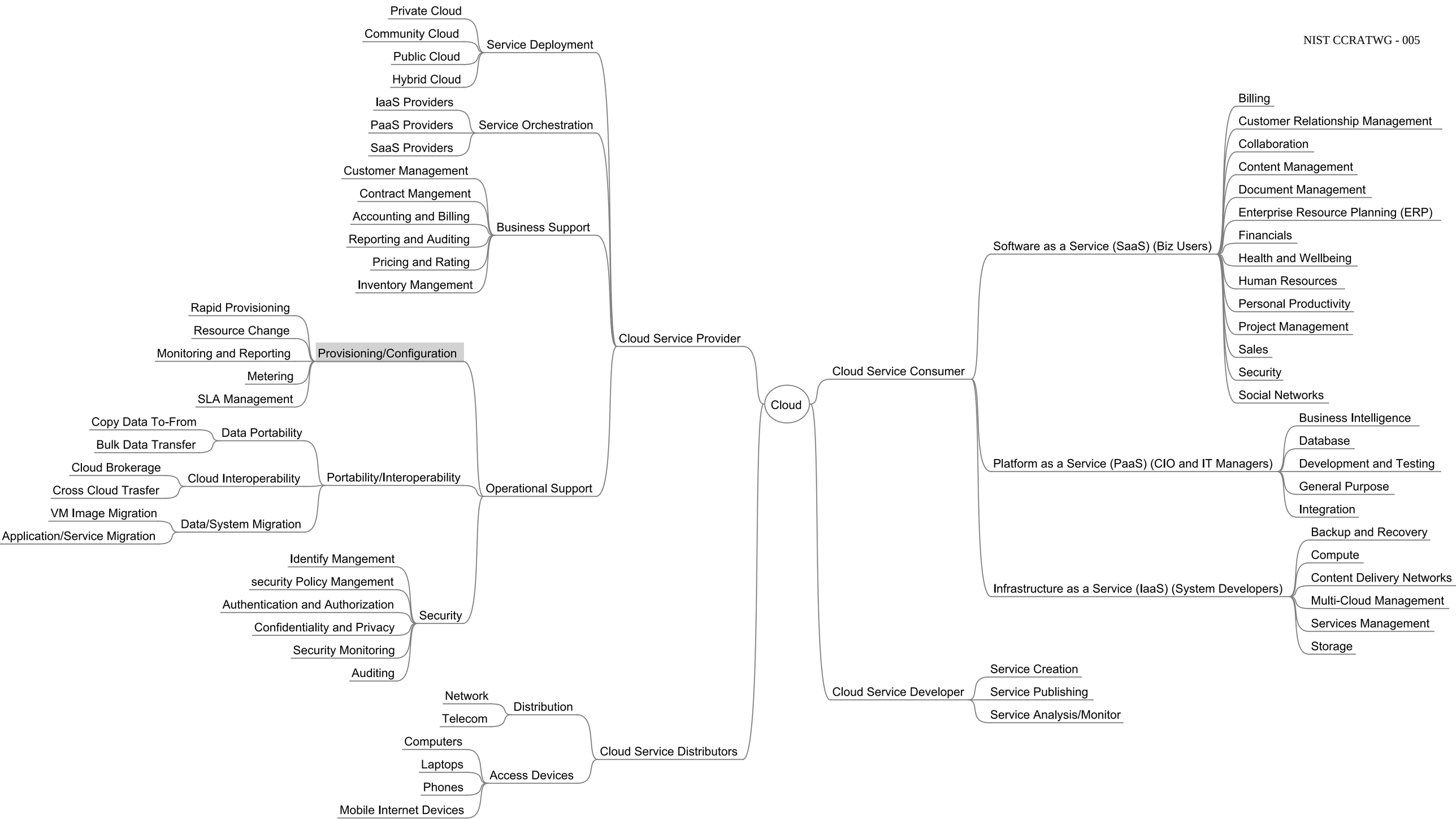
Cloud
Cloud Service Provider
Service Deployment
Private Cloud
Community Cloud
Public Cloud
Hybrid Cloud
Service Orchestration
IaaS Providers
PaaS Providers
SaaS Providers
Business Support
Customer Management
Contract Mangement
Accounting and Billing
Reporting and Auditing
Pricing and Rating
Inventory Mangement
Operational Support
Provisioning/Configuration
Rapid Provisioning
Resource Change
Monitoring and Reporting
Metering
SLA Management
Portability/Interoperability
Data Portability
Copy Data To-From
Bulk Data Transfer
Cloud Interoperability
Cloud Brokerage
Cross Cloud Trasfer
Data/System Migration
VM Image Migration
Application/Service Migration
Security
Identify Mangement
security Policy Mangement
Authentication and Authorization
Confidentiality and Privacy
Security Monitoring
Auditing
Cloud Service Distributors
Distribution
Network
Telecom
Access Devices
Computers
Laptops
Phones
Mobile Internet Devices
Cloud Service Consumer
Software as a Service (SaaS) (Biz Users)
Billing
Customer Relationship Management
Collaboration
Content Management
Document Management
Enterprise Resource Planning (ERP)
Financials
Health and Wellbeing
Human Resources
Personal Productivity
Project Management
Sales
Security
Social Networks
Platform as a Service (PaaS) (CIO and IT Managers)
Business Intelligence
Database
Development and Testing
General Purpose
Integration
Infrastructure as a Service (IaaS) (System Developers)
Backup and Recovery
Compute
Content Delivery Networks
Multi-Cloud Management
Services Management
Storage
Cloud Service Developer
Service Creation
Service Publishing
Service Analysis/Monitor